Tendencies Challenges solutions

Applications



Idea Labs

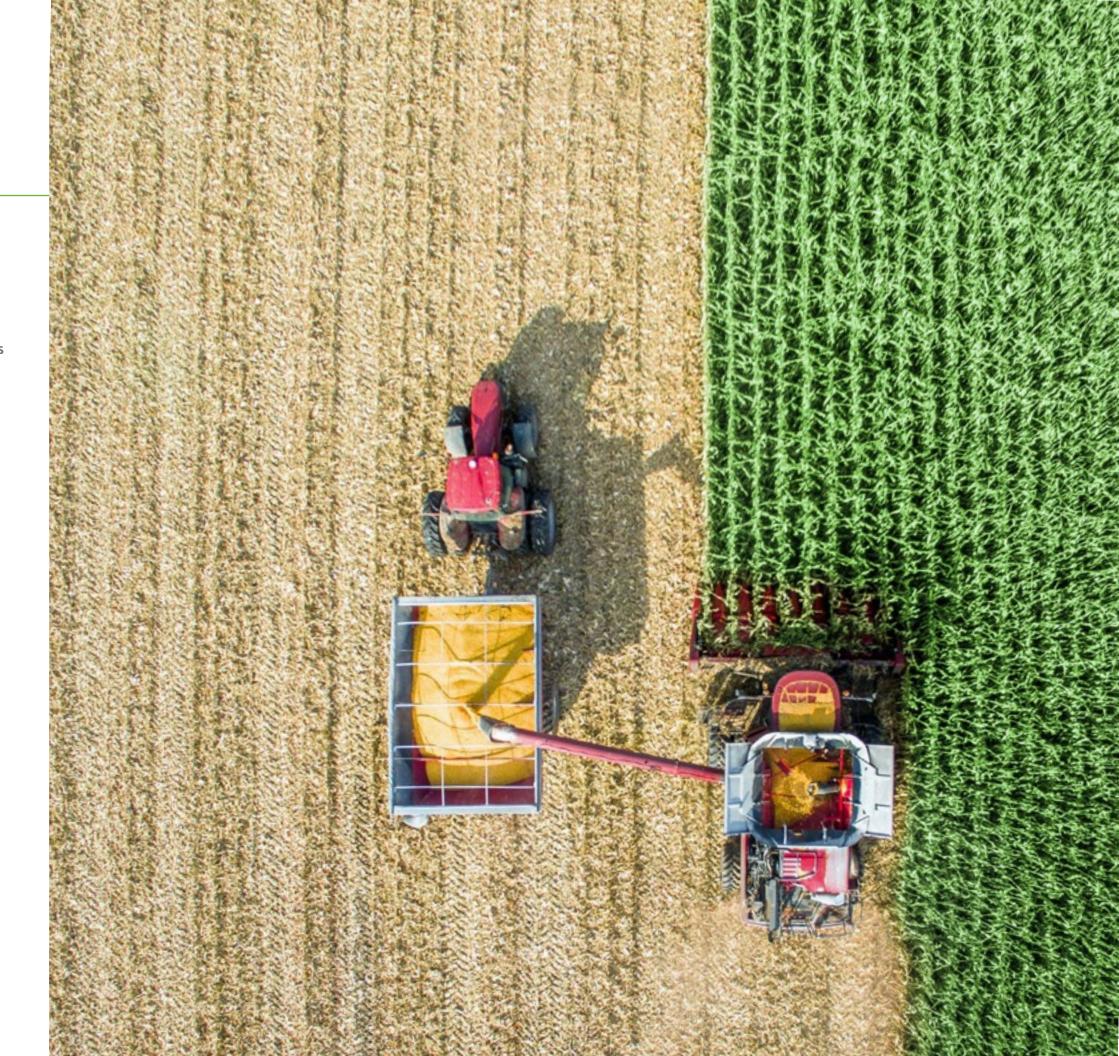
Ingredients

Know us



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Relevant facts 2018



ction sales of

6 sales offices

25 export countries

1,700 mm employees

consecutive year receiving the Socially Responsible **Company** recognition (Distintivo Empresa Socialmente Responsable or ESR®), awarded by CEMEFI.

Nearly of net sales during 2018.



ISO 14001-2015 **Certification** for its Production Facilities, **Distribution Centers** and Offices.

virtual lab specialized in beverages, Inside Idea Labs.

vears of uninterrupted participation in the Clean Industy certification (certificación de Industria Limpia) promoted by the Federal Government's Environmental Protection Agency in Mexico (PROFEPA) in Ingredion's Guadalajara Plant.

Largest maltodextrin producer in Mexico.

Ingredion Idea Labs® **Innovation Center for** product and application development.

idea labs

Mexico's sole producer of powdered dextrose. HF 55, liquid and crystalline sorbitol.



Loyalty recognitions for 18 and 20 years of uninterrupted participation in the National Environmental Audit Program (Programa Nacional de Auditoría Ambiental or PNAA) awarded to our Guadalajara plant by PROFEPA.



Awarded with the Mexico Without Child Labor distinctive (Distintivo México sin Trabajo Infantil or MEXSTI) granted by the Federal Government.

year receiving the Value **Chain Socially Responsible** Company recognition, awarded by CEMEFI.

consecutive appointment as part of the **500 most** important companies in Mexico ranking.

A Message from the President and General Director



102-14, 102-13, 102-20, 102-29, 102-32

At Ingredion Mexico, we underscore Ethics in business, ethics as the company's driver to create economic, social and environmental value and to contribute to a sustainable world. The wellbeing of our employees, communities and environment is essential for us, which is why every day we commit ourselves to be the employer, supplier, neighbor, investment and company of choice for our stakeholders.

As part of our commitment, we share our results in sustainability; we present our first Sustainability Report 2018, the actions of all of us who are part of Ingredion Mexico.

This report is a reflection of the activities and steps we have taken in terms of sustainability, the actions we undertake for the community, our new initiatives, including the implementation of the diversity and inclusion policy and how we care for the environment. Our volunteers can also witness our participation in both internal and external initiatives.

We celebrate being recognized in 2018 as:

A Socially Responsible Company (ESR®) for five years and four years obtaining the Value Chain recognition. For the second year in a row, the Mexican Confederation of Industrial Chambers (CON-CAMIN) granted the Ethics and Values in the Industry Award to us.

Developed by FUNTEC, A.C. and overseen by Caux Round Table.org, a pioneer in social responsibility matters. They evaluated respect for human rights and dignity, compliance with labor and environmental standards, as well as the prevention of acts of corruption, to acknowledge the progress and maturity of the Corporate Social Responsibility processes.

In the Labor sphere, we've achieved over 21 million working manhours without accidents of our employees and over 11 million hours without accidents of our suppliers on site.

In the area of environment, we received the Clean Industry Certificates from the Federal Government's Environmental Protection Agency in Mexico (PROFEPA), and they granted us a special recognition for loyalty to the National Environmental Audit Program (PNAA) for the second year.

Regarding agribusinesses, we are part of a World Economic Forum global initiative: The New Vision for the Agricultural Development of Mexico (VIDA), for a sustainable land.

Additionally, we collaborated with our customers engaging with different associations and business chambers, to teach and implement good agricultural practices.

Looking to be the neighbor of choice, we support the communities in which we operate. We collaborated with several associations focused on health, education for children and community development. Nationwide, we collaborated with the Food Bank and in Mexico City we participated with the Mexican Ministry of Health in the special feeding program, to contribute with one of our ingredients to feed children with dietary deficiencies.

We are very proud to have a value chain committed to sustainability, which has allowed us to work closely with our suppliers and to be recognized by CEMEFI, Profepa, Semarnat, the Presidency of Mexico, and State and Local Governments.

We work to achieve our goal of being the company of choice for all our stakeholders, which is why we commit ourselves to keep working with the highest standards in ethics and sustainability.

> **ROB RITCHIE** President and General Director

"It's an honor to be recognized for our efforts in sustainability, in which each one of our employees plays an essential part" expresa Rob Ritchie



Ingredion is a global provider of ingredient solutions that make the products of everyday life better. We are leaders in Mexico with a wide reach in Latin America and the Caribbean. Headquartered in Guadalajara, Jalisco, we operate three productions sites and nine distribution centers strategically located throughout the country.

We are a subsidiary of Ingredion Incorporated (NYSE: INGR), headquartered in Chicago, Ill. Our ingredients and solutions reach more than 120 countries; we have 28 Ingredion Idea Labs® innovation centers around the world, 11,000 employees globally and sales around \$5.8 billion in 2018.

"Solutions of ingredients that make α better life"

At Ingredion, we are committed to offering innovative solutions to consumers to satisfy their needs and we do so by transforming grains, fruits, vegetables and other raw materials in value added ingredients and solution for over 60 industry sectors such as food, beverage, bio-materials, paper and corrugating, brewing, among others.

We reaffirm our commitment to enabling businesses succeed in a world where changing consumer preferences, competitive pressures and other market conditions are in a state of rapid, continuous change.

We are focused on enabling consumer-preferred innovation for our customers by developing and delivering on-trend ingredient solutions that make life better.

We are a catalyst for ideation and customer co-creation to bring forward solutions that enhance taste and add texture, nutrition and functionality to products used by millions of people every day.



Food



Beverages



Networks of impact

102-13, 102-41

We permanently engage with different associations, chambers and corporate institutions to create networks that generate a social and economic impact. We bring knowledge and support to teach and implement good agricultural practices and execute public policies. These activities are a mechanism that fosters organized participation and enables the expansion of economic activity in the country.



The collaborative work in chambers and associations puts us in a privileged position to dialogue with the main actors of national economy and politics. By participating in these entities, we add value to the reputation of trust and integrity that precedes us.

- CNA/ CONSEJO NACIONAL AGROPECUARIO (National Agricultural Council) We lead the Vice-presidency of the Legislative Liaison.
- CONACAMIN/ CONFEDERACIÓN DE CÁMARAS INDUSTRIALES DE LOS ESTADOS UNIDOS MEXICANOS (Mexican Confederation of Industrial Chambers) We are part of the General Committee.
- CANACINTRA/ CÁMARA NACIONAL DE LA INDUSTRIA DE TRANSFORMACIÓN (National Chamber of Manufacturing Industry) We participate as President of Branch 50. Chemical Byproducts and in the Vice-presidency of Legislative Liaisons.
- CANILEC / CÁMARA NACIONAL DE INDUSTRIALES DE LA LECHE (National Chamber of Milk Industrialists) We participate as President of the Additives Commission.
- CIAJ/ CÁMARA DE LA INDUSTRIA ALIMENTICIA DE JALISCO (Jalisco Food Industry **Chamber of Commerce)** The only food specialized chamber in Mexico, and we are part of its Governing Council.
- CCIJ/ CONSEJO COORDINADOR DE CÁMARAS INDUSTRIALES DE JALISCO (Board of Jalisco's Industry Chambers) In which we are represented through CIAJ, this Board is the industry's highest referent institution in the state of Jalisco.
- AMCHAM/ AMERICAN CHAMBER OF COMMERCE OF MEXICO We lead the Institutional Relations and Equity Commissions in the Guadalajara chapter.
- COMECARNE/ CONSEJO MEXICANO DE LA CARNE (Mexican Meat Council)
- CAJ/ CONSEJO AGROPECUARIO DE JALISCO (Agricultural Council of Jalisco)
- IMECE/ INSTITUTO MEXICANO DE EJECUTIVOS EN COMERCIO EXTERIOR (Mexican Institute of Foreign Trade Executives)
- ANFACA/ASOCIACIÓN NACIONAL DE FABRICANTES DE ALIMENTOS PARA CONSUMO ANIMAL (National Association of Producers of Foods for Animal Consumption)

History: a legacy of growth in Mexico



Our philosophy

102-16

Purpose

We bring the potential of people, nature, and technology together to create ingredient solutions that make life better.

Brand promise

We are a leading global ingredient solutions company, built on a rich legacy of exceptional performance and leadership.

Our geographic footprint and diverse organization give us the capability to deliver solutions on a global scale and the agility to meet the needs of local markets.

We make it our business to understand industry trends and our customers' challenges. They trust us to anticipate and deliver the consistently high-quality products and innovative solutions they need.

Values

Day after day we live the company's values and we create long-lasting and shared value relationships with our customers, partners, community, colleagues and stakeholders. In 2018 we refreshed our company values.





Care First

We actively work to safeguard and enable the wellbeing of our people, the quality of our products and our reputation for trust and integrity.



Be preferred

We earn the right to be customer-preferred by delivering mutual enduring value at every touchpoint of the customer experience.



Everyone Belongs

Everyone belongs

We embrace diversity and proactively foster an inclusive work environment where each person is valued and feels inspired to contribute their best.



Innovate boldly

We courageously strive for breakthrough innovations driven by our relentless curiosity, bold thinking, speed of decision-making and agile execution.



Owner's mindset

We think and act like owners - where everyone takes personal responsibility to anticipate challenges, proactively search for opportunities and make decisions that are in the best interest of the company.

With presence in over 120 countries

Track record in Mexico and globally

102-3, 102-4, 102-6

In Mexico, we have manufacturing sites and sales offices in different states of the country, which also export our products to 25 countries.





Our manufacturing sites are an essential part of the development of our products and employees.

Plants Certifications

SAFETY AND ENVIRONMENTAL CONSERVATION

- ISO 14001:2015
- Clean Industry (Industria Limpia)
- Compliance and voluntary Environmental Management in Jalisco and Queretaro Plants (Cumplimiento y Gestión Ambiental)
- Environmental Commitment (Compromiso Ambiental)

QUALITY

- ISO 9000:2015
- FSSC 22000
- ISO 22000:2005
- Regulatory Compliance Traceability and Identity Preservation
- Halal
- ISO 14000
- ISO 17025:2005
- Kosher
- Kosher Transport

HUMAN RESOURCES

- Socially Responsible Company (Empresa Socialmente Responsable (ESR))
- Mexico without Child Labor (México sin Trabajo Infantil)

EQUITY SECURITY

- BASC (Business Alliance for Secure Commerce)
- C-TPAT (customs-trade) Partnership Against Terrorism

ETHICS

SEMETA of SEDEX

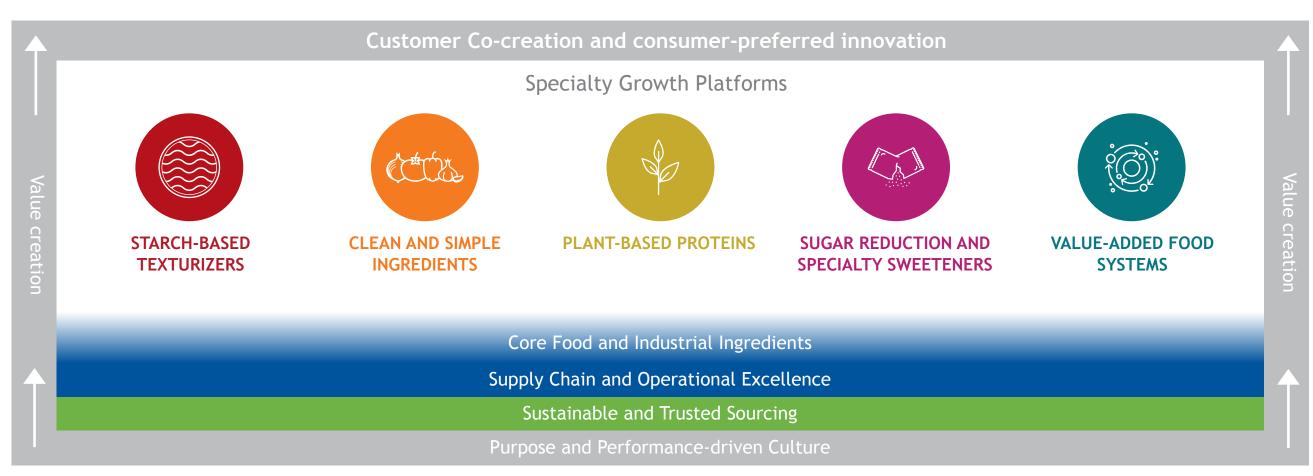
Products: Innovative Solutions

102-2, 417-1

Aligned with our consumer's key trends, we've expanded the portfolio of the ingredients we use, delivering the following attributes to each one of the products.



DRIVINGROWTH Solutions of ingredients that make a better life



Ingredient solutions for more than 60 industry sectors



We offer solutions for industries ranging from food and beverages, to personal care.

A portfolio of opportunities

+1,000 ingredient solutions

Starches

- Corn
- Rice
- Tapioca
- Waxy corn
- Potato
- Funtional native starch
- Modified starches
- Resistant starches
- Pregel
- Dextrines
- Gluten free
- Blends
- Others

Sweeteners

- Stevia
- Glucose syrups
- Corn syrup solids
- HFCS
- Maltose syrup
- Maltodextrine
- Dextrose
- Polyols
- Non-GMO Syrups
- Fructooligosacharides
- Galactooligosacharides
- Isomaltooligosacharides
- Caramel color
- Blends

Our raw materials come from:

Others Rice Pulses Corn **Tapioca** Potato Stevia









Fruit and vegetable derived products

- Fruit juices and concentrates
- Vegetable juices and concentrates
- Purees and pulps
- Essences
- Distillates
- Apple puree
- Whole, sliced or diced strawberries

Other applications

- Pulse proteins
- Pulse flours
- Hydrocolloids
- Corn gluten
- Germ flour
- Crude and refined corn oil
- Tapioca fiber
- Prebiotic soluble fiber
- Insoluble corn fiber
- Biopolymers
- Adhesive liquids
- Polidextrose
- Others





Our ingredients in products of everyday life

Food, beverages and brewing

- Brewery, spirits and drinks
- Sports drinks
- Health foods
- Yogurts
- Food for infants
- Canned fruits and vegetables
- Beverage mixes
- Cereals and bakery
- Jams
- Ice cream and dairy
- Chewing gum
- Frozen foods
- Fruit and cream fillings
- Syrups and jellies
- Candy
- Soups, sauces and dressings
- Cakes
- Cookies and crackers
- Doughs, breading and coatings
- Fruit juice drinks
- Creams and creamers
- Clinial nutrition products
- Cheeses



Pharmaceutical and personal care

- IV solutions
- Tablet excipients
- Vitamins
- Antibiotics
- Cosmetics
- Facial and baby powders
- Soaps and shampoo







Industrial and paper

- Paper
- Corrugated boxes
- Textiles
- Adhesives
- Rubber
- Leather
- Detergents
- Bioplastics

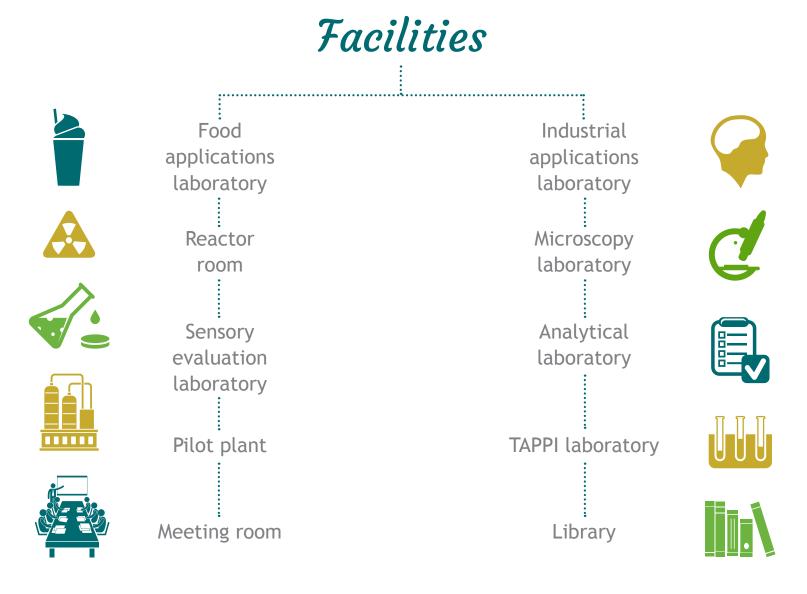
Ingredion idea labs. Innovation on-trend

We are part of a network of 28 innovation centers around the world that foster spirited collaboration to solve scientific problems focused on developing new products. These labs offer applied research, technologies, processes and protocols to share ideas all over the world.

In Mexico, Ingredion Idea Labs® is located in San Juan del Rio, Queretaro.

Ingredion Idea Labs® offers customized *solutions* in line with consumer preferences and trends

around the world



Service areas

First Virtual Lab

As part of the launches that Ingredion Mexico did during the Food Technology Summit 2018, we presented INSIDE IDEA LABS: a virtual lab that allows entrepreneurs, small-to mid-sized businesses and major manufacturers in the food and beverages industry to easily access formulations, consumer insights, technical support and more, all with the support of the experts working throughout our network of Ingredion Idea Labs innovation centers.

Access to the experience in 4 key areas



Supply Chain

102-9, 102-10

Our value chain extends from the sourcing of agricultural and other raw materials to our global manufacturing network, and on to our customers who make food, beverages, paper, personal care products and more for consumers around the world.

Our products are exported to 25 countries, which is why we have the Identity Preservation Certificate in accordance with the European Union standards.



GLOBAL MANUFACTURING

- · Specialty Starches
- ·Sweeteners
- · Industrial Starches
- · Biopolymer Innovation
- · Personal Care

RAW MATERIALS

Agricultural crops Corn

- · Tapioca
- ·Potato
- ·Rice
- · Fruits & Vegetables
- ·Gums



Our Strategy

We are responsible to our shareholders, which is why we look for ways create value from the internal strategy and towards the stakeholders externally. To continue creating growth and delivering on our goal of being a global leading ingredient solutions company, we follow the following strategic lines:





Specialties Strategy

Build on our global innovation strengths aligning with current and future consumer trends and a changing customer landscape.



Cost Smart

Focus and simplify to better anticipate, execute and operate with agility to improve productivity and smartly lower our costs.

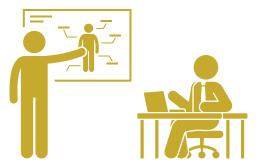
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Commercial Excellence

Accelerate and deliver value through customer co-creation and differentiated go-to-market capabilities.





Unleash the potential of our people by embracing an inclusive culture supported by contemporary values and an inspiring core purpose.



We aligned our strategy with trends

Our ingredient portfolio is strategically designed to address changing consumer trends and preferences.

Consumption trendencies for health



Sugar reduction and specialty sweeteners

80% of Mexican consumers consider a low-sugar product is important or very important when buying groceries.

Source: Clean Label Study, Ingredion Mexico 2017



Clean and simple ingredients

88% of Mexicans consider it important to recognize the list of ingredients of the products they consume.

Source: Clean Label Study, Ingredion Mexico 2017



Plant-based proteins

The consumption of legumes is related to a higher energy intake.

Source: Health and Nutrition Study, **Ingredion Mexico 2016**







Starch-based texturizers

41% of Mexican consumers prefer food with a soft texture.

Source: Eating styles, Ingredion Mexico, 2018



Food systems

44% of Mexicans choose their food based on its texture vs 39% based on flavor.

Source: Eating styles, Ingredion Mexico, 2018

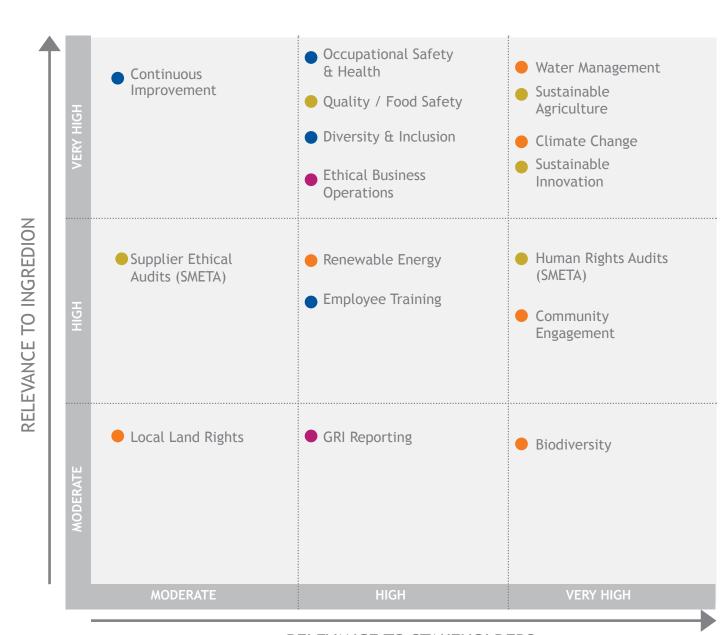
Materiality Matrix

102-21, 102-40, 102-42, 102-43, 102-44, 102-47

The Global Sustainability Materiality Matrix of Ingredion in Mexico, is aligned to the combined efforts to incorporate key stakeholder views into our materiality matrix. Ingredion has also referenced the Social Accountability Standards Board (SASB) Materiality Matrix to determine additional considerations. "Developing and continually updating a Sustainability Matrix helps us prioritize items that will deliver shared value to both Ingredion and our stakeholders," says Luz Nájera, Corporate Affairs Senior Director.

"At the heart of our sustainability agenda is the belief that our efforts should provide shared value with our stake-holders. Engagement with our stakeholders is critical to our success."

Larry Fernandes, Senior Vice President, Chief Commercial and Sustainability Officer



RELEVANCE TO STAKEHOLDERS

- Better for our employees Better for our customers Better for our communities
- Better for our shareholders

Stakeholders

102-21, 102-40, 102-42, 102-43, 102-44, 102-47

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Our stakeholders are a group of people organized around a common interest; in this case, around Ingredion related topics. **Stakeholders are of great importance**, since it concerns us how they could be affected by our activities while we look to achieve our goals. Over the years, we've concluded that our communication and connection with them is key to build trust. For this reason, we've put in place different policies that reaffirm our unwavering commitment to each one of our stakeholders, like the Suppliers Policy, for example.

We've undertaken a stakeholder identification process based on the level of influence they have on our company and vice versa. As a result, we defined a suitable methodology to dialogue with them, carried out through communication and interaction channels that have a management and follow-up protocol. To identify important topics, we reference the AA1000 methodology (Stakeholder Engagement Standard), which focuses on asking key questions to determine the stakeholder group each one belongs to, within the following categories:

- **Employees**
- Institutions / Chambers or associations
- Partners / Shareholders
- **d** Community / Environment

≜ GovernmentSuppliers

To establish priorities, for each group the following was determined:

- Expectations or interests concerning the company.
- The company's expectations and interests before each group.
- The extent to which the group may affect the company's activities.
- The extent to which the company may affect each group.

Afterwards, a map of stakeholders was established which includes individuals concerned, media, material topics, and other relevant items.



Partners / Shareholders

- Sustainability strategy
- Brand positioning strategy
- Risk management
- Investment management
- Economic performance
- Corporate governance
- Investor relations
- Ethics, transparency and compliance



Customers

- Economic performance
- Busniness strategy; ethics and values
- Risk management
- Investment management and innovation
- Sustainability strategy



Employees

- Innovation practices in subsidiaries
- Ethics, transparency and compliance
- Corporate governance
- Economic performance
- Safety management, values and policies
- Environmental conservation and engagement
- Human talent management



Community

- Community safety and engagement
- Community involvement
- Support for economic and social development



Suppliers

- Supplier relations
- Suppliers' policy compliance
- Sustainability strategy
- Good governance, ethics, transparency and compliance
- Economic performance
- Supply chain engagement



Government and authorities

- Corporate governance
- Ethics, transparency and compliance
- Support for social development
- Risk management
- Interest in economic performance
- Environmental conservation and sustainability



- Interest in economic and social development
- Sustainability strategy
- Ethics, transparency and compliance
- Stakeholders' public information
- Corporate reputation strategy
- Economic and social information support

We have different ways of interacting with stakeholders, given that our objective is to generate a value proposition and to hold lasting and constant dialogues with them. Therefore, Ingredion Mexico maintains a constant dialogue with the Government, and public and private institutions in addition to an active engagement in chambers and business associations.



Sustainability focus

A better, more sustainable business that also offers shared value.

We've designed our plan for the company of choice for a sustainable tomorrow plan in synergy with our stakeholders. In the process, eight key areas for the business were identified and their relevance was evaluated against the needs and expectations of stakeholders.

The intersection represents the foundation of our sustainability program, the shared value with our employees, customers, shareholders and the communities where we operate.









SOCIAL ACCOUNTABILITY

It is essential for us to evidence our fundamental values, like respect. At Ingredion, we respect human rights.



INNOVATION

The implementation of an innovating culture is essential to deliver on the sustainability challenges of the future, including the changing expectations of customers.



ENVIRONMENTAL CONSERVATION

To preserve natural resources, we establish responsible relationships between our operations and the environment. In parallel, we guarantee a lasting and sustainable business growth in the future.



COMMUNITY ENGAGEMENT

A strategic collaboration with our communities is fundamental to build relationships that deliver value for both the company, as well as for our stakeholders.



OPERATIONAL EXCELLENCE

Aligned with one of our values, excellence, we are committed to undertake initiatives that foster the culture of excellence in every aspect of our operations, which encourages us to strive for continuous improvement.



GOVERNANCE, INTEGRITY & TRUST

The adherence to the governance policies that guide our business conduct and create a greater transparency of our operations allows us to have integrity and continue being trustworthy to our stakeholders.



SUSTAINABLE SOURCING

We support our suppliers, including the producers of agricultural crops, to validate and create practices that promote human rights and environmental conservation.



SAFETY & HEALTH

Protecting the safety and health of our employees and partners not only makes us a good business, but it also bolsters our commitment and efforts in sustainability.









Goal summary

global 2030 Agenda for Sustainable Development. The SDGs call for all growth and address a range of social needs including education, health, countries to promote prosperity while protecting the planet. The SDGs social protection and job opportunities while tackling environmental outline 17 Goals for making the world more sustainable, with a focus protection. We are working to further align our efforts with the SDGs, on topics such as eliminating poverty, promoting gender equality and as demonstrated in our summary of progress on the next page. taking action to mitigate climate change. The Goals recognize that en-

The United Nations Sustainable Development Goals (SDGs) outline the ding poverty must go hand-in-hand with strategies that build economic

SDG1 No poverty

We created alliances with local suppliers of the communities where we operate to contribute to end poverty.

SDG3 Good health and well-being

We work to maintain the highest health and safety standards for our employees.

SDG4 Quality education

We foster Quality Education providing scholarships to the children of our employees.

SDG5 Gender equality

We foster gender equality by giving the same opportunities to all personnel, as we evaluate their performance and skills. Likewise, we strengthen an inclusive culture with specific initiatives.

SDG6 Clean water and sanitation

For the year 2020 we are committed to reduce our water use intensity 10% versus 2010 baseline.

SDG7 Affordable and clean energy

We carry out internal initiatives that help us reduce our energy usage. We have two steam power plants, and likewise, we have the objective to reduce our impact 10% by 2020.



SDG8 Decent work and economic growth

We provide our employees with entitlements and benefits exceeding those established by Mexican labor legislation with the aim of offering them a dignified, decent work and achieving economic growth within the communities in which we operate.

SDG9 Industry, innovation and infrastructure

During 2018 the first INSIDE IDEA LABS™ virtual portal was launched, enabling an easy access to solutions developed at Ingredion Idea Labs® Innovation Centers.

SDG10 Reduced inequalities

We offer opportunities to every person, regardless of their gender, ethnicity, age, belief, culture or any other varying aspect.

SDG11 Sustainable cities and communities

Committed to the communities in which we develop, we carry out actions that contribute to the preservation of resources today without compromising their availability for future generations, an example of this is the VIDA initiative.

SDG12 Responsible consumption and production

Committed to our sustainable production and consumption, we encouraged the attainment of the Socially Responsible Company (ESR) recognition internally and among all the suppliers.

SDG13 Climate action

We implemented several initiatives for the care and preservation of the environment, such as talks to raise awareness and reforestations.

SDG15 Life on land

We carried out initiatives that have a positive impact on terrestrial ecosystems.

SDG17 Partnerships for the goals

We have strategic alliances with the government and other entities to achieve common goals for the well-being of the society in which we develop.



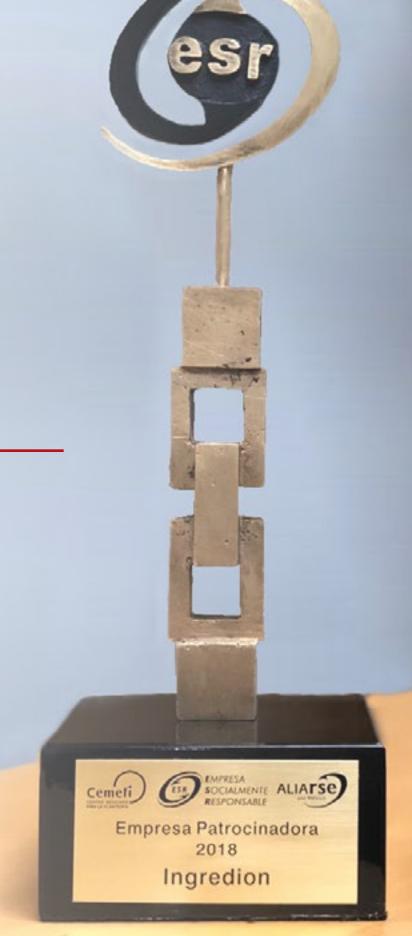
Governance, integrity and trust

A business with the highest integrity

GRI 410: 103-1, 103-2, 103-3 102-8, 102-12, 102-17, 205-1, 205-2, 401-2, 408-1, 412-2







We endeavor to create a business of the highest integrity around the world. We adhere to robust governance policies that drive ethical practices and promote adherence to laws and regulations that affect our operations.

We are committed to maintain equality internally to offer opportunities within the reach of everyone based on talent. Equality in our work team.

Employee turnover







Initiatives and achievements

• This year we implemented the Inclusion Policy, which strengthens our commitment to an inclusion culture in all our areas.

• We implemented a Diversity and Inclusion Council which is in charge of raising awareness and forming diverse groups of employees around these topics, as we are committed to maintain equality internally to offer opportunities within the reach of everyone.

- We gave talks to promote an inclusion culture among our emplo-
- The Federal Government granted us the Mexico without Child Labor Recognition (MEXSTI) and it acknowledges us as being a company that does not hire minors. This is stipulated in our employment contracts, since among the required documents during recruitment, we request proof that they are 18 or older.

- 100% of our employees are evaluated in topics related to human rights, inclusion and anti-corruption. We carry out this evaluation through an internal system, which guarantees its completion through a certificate at the end of every course.
- We have PP Navex Global, a system through which we assess and manage all the incidences related to ethics, which are evaluated later by a Policy Council. Incidences are reviewed in a transparent manner through third-party audits.
- We generate 1,700 direct jobs.
- We respect the free association of personnel and we have unionized workers, which represent 49.37% of our total workforce.





Certifications, awards and recognitions

- We are certified as one of the World's Most Ethical Companies by the Ethisphere Institute 2014-2017.
- We are on Bloomberg's Gender Equality Index 2018 which acknowledges the efforts to create work environments that foster gender equality in a wide variety of industries.
- We were appointed in the IC500 list as one of 500 companies against corruption in Mexico for the second year, which evaluates the companies' actions regarding transparency and it is published by Epansión Magazine.
- We were named to FORTUNE Magazine's World's Most Admired Companies list.
- For the fifth consecutive year we were part of the 500 Most Important Companies in Mexico ranking.
- For the third consecutive year we were part of Expansión's RSC ranking carried out by Expansión Magazine and the Schulich Business School; the ranking's methodology was based on three dimensions: economic, social and environmental management.
- Obtain the Ethics and Values Award in the Vitamin 2018 industry, for second consecutive year, in the Multinational Companies category, for maintaining the highest standards of ethics in all the places where we have operations.



Policies

Policies on Business Conduct.

We abide by several internal policies that help us achieve our goals in a proper and legal manner.

• Policy on Employee Relations.

This policy ensures that the employees will comply with the policies established by Ingredion, and likewise, we will care for their well-being inside the organization.

- Personnel Recruitment, Selection and Employment Guide
- Social Responsibility Guide
- Diversity and Inclusion Policy





Sedex Member Ethical Trade Audits (SMETA)

To assess our operations, as well as to meet the growing expectations of our customers to validate the ethical operations of their suppliers, Ingredion continues to conduct SMETA audits of our manufacturing sites.

In 2018, we worked with Bureau Veritas to execute on these audits, which we are currently conducting every three years, or more frequently in some instances when requested by our customers. While many Ingredion facilities achieved zero recommendations from their audits, of those that did receive recommendations.

SMETA Audit

Ingredion completed 100% of the Sedex Member Ethical Trade Audits (SMETA) audits in Mexico's manufactuting sites. **SMETA** uses the Ethical Trading Initiative (ETI) Basic Code and the International Labor Organization agreements to cover Labor, Health and Safety, **Environment and Business** Ethics Standards.



INGR INC.

Register 100% of key suppliers in Sedex bye 2016

2018 Actual: 100%



INGR MX.

Conduct certified social accountability audits of 100% of key suppliers by end of 2017







Providing a secure and healthy work environment for its employees is a priority for Ingredion.

We are committed to maintaining the highest safety standards at our facilities and continually strive for zero injuries to our employees and visitors.



INGR INC.

Total Recordable Incidence Rate of 0.20 by end of 2020.

December 2018: 0.06 2020 Goal: 0.20



INGR MX.

Lost work days due to injuries rate of 0.20 by end of 2020.

December 2018: 0.00 2020 Goal: 0.20







and achievements

Initiatives

We conveyed to the personnel the importance of using the Lockout & Tagout system as a strategy to avoid accidents.

- We carried out talks with our employees to reinforce our commitment to health and safety topics.
- Like every year, we held our Safety Month where contractors, employees and their families participated, and it consisted of tours around the plants and talks where the employees learned and shared with their families.
- Like every year, Ópticas Lux carried out the Visual Health campaign, which consists of conducting medical assessments of employees and their families.
- We recognized the employees that took part in the weight-loss nutrition campaign, to acknowledge their achievement and promote its continuity.
- We performed a total of 118 kidney tests to employees and members of their families to identify and prevent future health problems.
- We carried out the dental health campaign for employees, through medical service.
- In coordination with contractor companies, we organized Safety Month with activities such as drawing contests, dynamics about safety, campaigns and talks to promote a health and safety culture in every aspect of our employees' life.
- During 2018, in collaboration with governments and other entities, we continued with the secure trade program by auditing transport suppliers and through the BASC certification, with the objective to ensure compliance with the Safety Control Management System (SGCS).
- We carried out drills in local schools with the participation of volunteer brigades, neighboring plants and the civil protection brigade to raise awareness among employees and their families of the importance of prevention and action during an earthquake or other disasters.

- We achieved 4,170 days without accidents, which are equivalent to 14,447,755 man-hours worked in our Guadalajara plant.
- During 2018 we carried out several trainings to raise awareness about preventing accidents covering the following topics:
 - Preventive culture
 - Emergency response
 - Brigades training
- As a part of our commitment to employees, we offer benefits exceeding those established by Mexican labor legislations. Some health and safety benefits are for the employees' families.
- We did a survey on environmental, health and safety topics to over 300 people to learn about their perception of the culture we have at Ingredion regarding those topics and what needs to be improved. Our results were as follows:







14,447,755 man-hours

hours of training per employee

> 37,962 hours of training per employee

employees





unionized

employees



Certifications, awards and recognitions

- We achieved 11 years without disabling accidents in Guadalajara Plant.
- Business Alliance for Secure Commerce (BASC) certifications in our plants and suppliers.
- We have a training recognition from the Mexican Ministry of Labor.
- We are an affiliate company of the UN Global Compact.
- Received a recognition from PROFEPA for participating in the "National Day of Prevention and Chemical Emergency Response" for the sixth year.

One of our short-term objectives is to have a continuing, engaging, interesting and accessible training program, that matches the current needs of our employees.



Policy on Health, Safety and the Environment

Ingredion's operations comply with and exceed what is required by the law. We are transparent before governments about our actions regarding health, safety and the environment in all our facilities. We maintain and update the systems that help us assess and ensure compliance.





One of our main objectives is to guarantee the well-being of our employees, business partners and the communities where we operate, which is why we foster ethic business practices and we strive to protect and favor human rights.

We are aware that our efforts to maintain a socially responsible supply chain are not only important for our business, but also for customers and other stakeholders.

- During our annual collection we gathered 200 kg of plastic caps which were used to help children with cancer.
- We participated in a wheel chair donation event organized by DIF through the Local Government, and during which we handed two wheel chairs over to the Bertha de Osete Foundation.
- We recognize the academic excellence of our employees' children by giving them scholarships to encourage them to continue studying.
- We gave talks about our values and business conduct policies to promote a work culture that's within the labor legislation.

- We promote sports and inclusion among our employees and their families by organizing soccer and bowling tournaments.
- We encourage our suppliers to obtain the Socially Responsible Company recognition (ESR) in Supply Chain, granted by CEMEFI. Up to this day, 16 suppliers have the recognition.
- During 2018 we refreshed the Social Responsibility Guidelines, which is based on the SA 8000 Norm. Also, we provided training to our employees so that they're aware of it and apply it in their daily activities, inside and outside of the Company.





Certifications, Awards and Recognitions

- 5th consecutive year obtaining the Socially Responsible Company recognition (ESR), granted by the Mexican Center for Philanthropy (CEMEFI).
- We were named one of America's Best Midsize Employers in North America by Ethisphere Magazine.
- 4th consecutive year obtaining the Socially Responsible Company recognition (ESR) in Value Chain, granted by the Mexican Center for Philanthropy (CEMEFI).
- In Mexico, 100% of our manufacturing sites have the SMETA certification from
- During 2018 we carried out a food collection initiative, with the participation ofemployees, contractors and carriers. We managed to collect 4,384 kg of food, whichwas handed over to the Palmillas community in San Juan del Río, Querétaro, incoordination with the Food Bank.







Environmental conservation

Committed to our environment

102-12, 302-1, 302-4, 303-2, 303-3, 303-5, 304-1, 304-2, 304-3, 305-4, 305-5













We recognize the human need for access to key resources such as clean water, and throughout our organization, we focus on conserving natural resources. We encourage our employees to participate in conservation efforts, both at work and in their communities



INGR INC.

Reduce CO₂ emission intensity 10% by the end of 2020 (versus 2010 baseline)



INGR MX.

Reduce water use intensity 10% by the end of 2020 (versus 2010 baseline)





- Aligned to our environmental conservation commitment, we established sustainability goals for the year 2020. We maintain our goals on emission reduction and the responsible use of water. We continuously work to improve our environmental performance, and our goal is to reduce emissions and water use intensity 10% by the end of 2020, which has already been accomplished in Guadalajara plant.
- We celebrated Earth and Water Day with activities in coordination with neighboring schools.
- For World Water Day we gave talks to our employees about the environmental impacts of daily water consumption habits as well as water shortage and pollution.
- We held talks about the importance of separating waste correctly.
- · We generated energy internally, making significant savings during 2018.
- We contributed to the preservation of endemic and threatened species, like in San Juan del Río plant, where we promoted the care and preservation of endangered wild life.
- We have the maximum environmental recognition in San Juan del Río plant: level 2 Clean Industry Certificate granted by PRO-FEPA; we are leaders in environmental compliance.
- We generate energy through our two cogeneration plants and achieve energy efficiency.





Certifications, awards and recognitions

- 20 years with the Clean Industry Certificate in Guadalajara plant, granted by PROFEPA.
- Environmental Management System since 2009.
- 18 years with the Clean Industry Certificate in Tlanepantla plant, granted by PROFEPA.
- ISOO 14001:2015 Certificate.



Policies

• Policy on Health Safety and the Environment

The company strives to protect the health, safety and environment of its employees and the communities in which we operate.

Each facility is designed, maintained and operated in a safe and an environmentally responsible manner; and health, safety and environmental systems are in place to assess the performance of each operation.





We are dedicated to continually improving every aspect of our operations to enhance efficiency and to foster a culture of excellence. We benchmark ourselves against the highest globally recognized standards and constantly raise the bar on our performance.



INGR INC.

80% of all employees trained in Lean Six Sigma (LSS) by the end of 2018





INGR INC.

100% of microbiological labs ISO 17025 certified for pathogen testing by end of 2017





INGR MX.

All sites Global Food Safety Initiative (GFSI) certified by the end of 2016

2018 Objective: **80**% **2**018: **100**%







achievements

and

Initiatives

- During 2018 we completed the ISO 14001 transition to the 2015 version.
- We are ISO 9001 Certified in its 2015 version.
- We keep the highest standards and food safety which is why we maintain our ISO FSSC22000 certification.
- We achieved Level 2 in the Clean Industry Certificate, becoming the second company with this certification in the state of Querétaro.
- We've created a win-win culture within the company, through which we've achieved positive impacts on employee productivity, optimizing the results of Ingredion.
- 80% of our employees are trained in the Lean Six Sigma program.
- 100% of our employees collaborate with the Customer Experience program, as a tool to drive differentiation and customer service, which has led us to be recognized by our customers as a supplier of excellence.
- We are recognized as the most innovative supplier in the Food Tech Summit and Expo since 2017.



56people in
Career Program

70 in the management program

employees have received financial support for graduate studies



Policies

• Business Conduct Policy and Policy on Quality

It is the policy of the Company to provide products and services that fulfill agreed to customer requirements and meet applicable governmental requirements.

Our management systems, Company standards and quality objectives provide for the safety and quality of our products. These are reviewed regularly and updated to address changing requirements, and refined to promote continuous improvement.

• Commercial, Labor and Government Relations Policy

Relationships with customers, suppliers, competitors, employees, labor organizations and governmental bodies and officials are to be based on fair dealing; fair competition in quality, price and service; and compliance with applicable laws and regulations. Fair dealing means that no unfair advantage is taken through manipulation, concealment or misrepresentation of material facts; abuse of confidential information or like practices.

• Employee Relations Policy

The successful performance and profitable growth of the Company depends on its employees' abilities and on strong mutual commitment between the Company and its employees. Employee development opportunities will be provided, and employee contributions to the Company's objectives will be recognized through competitive compensation programs designed according to local standards.



Certifications, awards and recognitions

- Certification from the state of Queretaro's Secretariat of Sustainable Development (SE-DESU).
- Internally, we presented the Ingredion CEO Awards Winning prize, in the Safety category.
- Food Safety System since 2011.
- We obtained the Excellence in Training and Advanced Training Jalisco Recognition granted by the Government of Jalisco and the Ministry of Labor.
- Quality Management System since 1999.
- Engineer César Espinosa, Operations Senior Director was the winner of the CEO Award in Leadership in the security category.







We are dedicated to proactively engaging in our local communities to enhance the prosperity of our people, our neighbors and other local stakeholders. We support and promote employee engagement and volunteerism in the areas in which we operate, as well as philanthropic efforts at both the corporate and individual employee level, making a meaningful difference in those places where we do business around the world.



INGR INC.

Triple our engagements in food bank activity by end of 2020.

2018: 292% 2020 Goal: 300%





- Throughout the year we received visits from several universities in the country, mainly in the areas of chemistry, food science, industrial processing and management. As a Good Practice, employees give them a tour around the facilities, describing the main processes and tasks in order to encourage the students to continue studying.
- In March, we gave talks to the personnel about the importance of having good practices in cervical and breast cancer prevention.
- Training in first aid and basic emergencies response for employees with the collaboration of the Red Cross.
- We shared the traditional Rosca de Reyes with employees to promote integration and a sense of belonging.
- We carried out an annual summer course for employees' children, with several activities.
- Employees performed activities in schools for Down Syndrome children to teach them the importance of waste separation and recycling.
- We collaborated in local elementary schools -Saúl Rodiles and Héroe de Nacozari¬- to perform activities with students and to carry out a hydrological program that helps them recognize the importance of water care.
- We know small actions can have a big impact, which is why we planted 250 trees in the La Primavera Forest.



Policies

• Policy on Community Relations

It helps us conduct the business in compliance with applicable local laws, always favoring the communities in which we operate and their institutions.





We are committed to the environment, which is why we strive for a sustainable production in all our areas, focused on preserving the resources we use and aiming at not compromising the resources of future generations.

In alliance with the Federal Government, we collaborated in the contract farming for the agriculture development in Mexico program. Also, we took part in the World Economic Forum global initiative: The New Vision for the Agricultural Development of Mexico (VIDA), for a sustainable land.



INGR INC.

Sustainably source 1 million metric tons of crops by end of 2018

2018 Goal: 560, 596 mt 2018: 309, 000 ton





• We celebrated 15 years as a part of the Contract Agriculture Program in which farmers and the Ministry of Agriculture, Livestock Raising, Rural Development, Fishing and Food Production (SAGAR-PA) participate in.

- We engaged in ACTIVATE with Mexico's National Agricultural Council to contribute in the discussions about relevant topics of Mexico's agriculture.
- We are members of the Jalisco Food Industry Chamber of Commerce, the Food Industry's most important reference.
- We participated in the World Economic Forum (WEF) VIDA initiative, a private-public partnership comprised of 19 agribusiness companies in Mexico. The objective of this initiative is to develop and follow-up on the principles established by WEF based on three pillars.



Certifications, awards and recognitions

• Identity Preserved Certification for the UE since 2011 in San Juan del Río Plant.

Pillars

Food Security

Develop products that increase food production of the chains involved to have enough food for the growing population in the future.



Sustainable Development

The technologies used to increase production should care for the preservation of natural resources and the society's sustainable development

Economic Improvement

Production increases should result in greater competitiveness, offering producers a significant improvement in their revenue.





With our commitment to assess the sustainability of our innovation initiatives, came the need to help our developers understand the various considerations around product sustainability.

Our internal process helps us assess products across a range of customer sustainability needs. From clean label and health and nutrition, to products that use less water or are sustainably sourced, we work with customers to create a complete line of innovative and sustainable product offerings. Our Ingredion Idea Labs® are always ready to work with customers seeking innovative ingredients that help them deliver on their sustainability efforts.







Initiatives and achievements

We have Comisión Federal para la Protección contra Riesgos Sanitarios (Cofepris) authorization to distribute Sweegen's Stevia Reb M. Given the importance of this strategic alliance, we implemented a campaign to position the product as a healthy sweetener.

- We developed global strategies and campaigns for healthy ingredients, which contain less sugar and are more nutritious to strengthen our wellness commitment to our consumers.
- We invested in research to learn about consumer needs and offer ingredient solutions that respond to the trends.
- Food Technology Summit & Expo, the ingredients, additives and solutions leading event in the food and beverages industry in Mexico and Latin America, under the concept DARE, CREATE, REIN-VENT, inviting the industry to create cutting-edge products based on the clients' needs.
- We launched ENLITEN™ Fusion, a complete line of cost-optimized Stevia sweeteners to provide the right sweetness level in a broad range of food and beverages. These products are aimed at taking care of our consumers' health.
- In October 2018 we announced the start of operations of the new Ingredion Global Business Services (GBS) financial operations center, creating 101 direct jobs. The objective of this center is to provide national and international accounting and administration services, based on information technologies.

- During 2018 we announced our agreement with Matsutani Chemical Industry Co., Ltd., through which we will produce ASTRAEA™ Allulose in Mexico and it will be sold throughout Latin America. Available on 2019, ASTRAEA™ Alullose will allow food and beverage manufacturers all over the continent to reduce calories from sugar and other sweeteners in a wide range of products, such as beverages, dairy, bakery and confectionary.
- We received the 2018 Innovation Award Honorable Mention, from the Institute of Food Technologists (IFT) in association with the Food Technology Summit & Expo México for launching, together with Sweegen, Reb M® stevia leaf sweetener, the high-purity, next-generation stevia sweetener. This product is 200 to 300 times sweeter than sugar, with 95% purity and significantly less bitterness and aftertaste than conventional stevia sweeteners.



Certifications, awards and recognitions

• 2018 Innovation Award Honorable Mention, from the Institute of Food Technologists (IFT) in association with the Food Technology Summit & Expo México.



About this Report

102-46, 102-50, 102-52, 102-54

For the first time, we publish our Mexico Sustainability Report, aligned with the Global Reporting Initiative (GRI) report scheme and in compliance with the GRI Standards: Core option.

This Report shows the results achieved during 1 January and 31 December 2018, and it meets the principles that determine the report's content and quality as established by GRI:

Comparability

The facts and figures in this Report allow stakeholders to identify changes in the following years versus the 2018 baseline.

Balance

We present positive aspects and areas for improvement in order to show clear and transparent information.

Timeliness

This first year we presented relevant and timely information with regard to our head office.



Clarity

The information is presented clearly and succinctly, available for all the stakeholders.



Accuracy

This Report contains qualitative and quantitative information which includes tables, photographs, links and an accessible language to communicate our performance to our all stakeholders.



Reliability

Under the ethics and transparency principles that define us, we've presented relevant and reliable data to inform our stakeholders.

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102-55

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